

Terms and Conditions

Accredited Emotional Logic Training Course

These Terms and Conditions apply to all individuals and organisations booking accredited Emotional Logic training delivered by Exciting Education Ltd. This accredited training is provided by Exciting Education Limited in partnership with the Emotional Logic Centre.

By booking a place on this course, you agree to these Terms and Conditions.

1. About the Course

The accredited Emotional Logic training course is designed to provide participants with the knowledge, skills and understanding required to use the Emotional Logic approach within their professional practice.

Successful completion of the course may lead to accreditation, subject to meeting all required standards and assessment criteria.

The Foundation Award qualifies school staff to teach children aged 5-18 the basic principles of Emotional Logic using our school pack and 'safe', imaginary scenarios. This course does not qualify members of staff as a Coach but once complete, it does give access to the Coaching Award if they wish to take their training further.

The Coaching Award fully qualifies staff in Emotional Logic. These staff are then able to work with the most complex children and adults on a one to one basis. They are also able to advertise themselves as an Emotional Logic Coach and charge for their services.

2. Eligibility

Participants should:

- Be aged 18 years or over.
- Be working, volunteering or intending to work in an education, health, social care or related professional setting.
- Have sufficient spoken and written English to engage fully with the training.
- Be willing to participate respectfully in discussions and practical activities.

3. Booking and Payment

Course places are confirmed only once:

- a completed booking form has been received; and
- payment has been made in full (unless otherwise agreed in writing).

Invoices must be paid within the stated payment terms.

Exciting Education reserves the right to cancel bookings where payment has not been received.

4. Course Fees

Course fees include only those items specifically stated in the course information.

Unless otherwise specified, fees include:

- training delivery
- course materials
- assessment (where applicable)
- accreditation (subject to successful completion)

Travel, accommodation and other incidental expenses remain the responsibility of the participant or their employer.

5. Attendance

Participants are expected to attend all scheduled sessions, details of which can be found in each individual's course's timeline.

Where accreditation is being sought, participants must normally attend 100% of the course unless exceptional circumstances apply.

Missed sessions may require attendance on a future course and may incur additional charges.

6. Participation

Participants agree to:

- contribute respectfully;
- maintain professional standards throughout the course;
- complete any required practical activities;
- undertake independent study where required;
- complete assessments honestly.

Exciting Education reserves the right to remove participants whose behaviour is disruptive, abusive, discriminatory or unsafe. No refund will normally be given in these circumstances.

7. Accreditation Requirements

Accreditation is awarded only where participants:

- attend all required sessions;
- successfully complete all assessments;
- demonstrate the required competencies;
- comply with the professional standards expected of accredited Emotional Logic practitioners.

Exciting Education's assessment decisions are final.

8. Course Materials and Intellectual Property

All training materials remain the intellectual property of Exciting Education Ltd and/or the Emotional Logic Centre where applicable.

Participants may:

- use materials for their own professional practice;
- download copies for personal use.

Participants may not:

- reproduce course materials commercially;
- share course resources with non-participants;
- upload materials to public websites or file-sharing platforms;
- record sessions without prior written permission.

9. Confidentiality

Training may involve discussion of professional practice and personal experiences.

Participants agree to:

- respect the confidentiality of other participants;
- avoid sharing identifiable information outside the training;
- anonymise any case examples discussed.

Exciting Education will also treat participant information confidentially in accordance with applicable data protection legislation.

10. Safeguarding

Where discussions raise safeguarding concerns, participants remain responsible for following the safeguarding procedures of their own organisation.

Nothing within the training overrides statutory safeguarding responsibilities.

11. Data Protection

Exciting Education processes personal information in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Personal information will be used for purposes including:

- administering bookings;
- issuing certificates;
- maintaining accreditation records;
- communicating about the course.

Information will not be shared with third parties unless required by law or necessary for accreditation administration. Our Privacy and Data Retention Policies can be found on our website: <https://www.excitingeducation.co.uk/key-documentation>

12. Online Training

For online courses participants are responsible for ensuring they have:

- a suitable internet connection;
- access to Zoom, Teams or other specified platform;
- appropriate equipment;
- a quiet and confidential environment wherever possible.

Technical difficulties on the participant's side do not automatically entitle them to a refund.

13. Recording

Training sessions may not be recorded by participants.

Where Exciting Education records any session for educational purposes, participants will be informed in advance and appropriate consent will be obtained where required.

14. Cancellation by Participants

More than 28 days before the course start date: Full refund less a £50 administration fee.

14–28 days before the course: 50% refund.

Less than 14 days before the course: No refund.

Substitute delegates from the same organisation may attend instead, subject to prior agreement.

15. Cancellation by Exciting Education

Exciting Education reserves the right to postpone or cancel a course due to circumstances beyond its reasonable control, including:

- trainer illness;
- insufficient participant numbers;
- severe weather;
- technical failure;
- other unforeseen events.

Participants will be offered either:

- a transfer to a future course; or
- a full refund of course fees.

Exciting Education cannot accept responsibility for travel, accommodation or other consequential costs.

16. Fitness to Participate

The course explores emotional wellbeing and personal development.

Participants remain responsible for their own wellbeing during the training.

The course is educational and is not therapy, counselling or medical treatment.

Anyone experiencing significant mental health difficulties should seek appropriate professional support.

17. Professional Boundaries

Accreditation does not qualify participants to practise outside the limits of their existing professional role or competence.

Participants remain responsible for complying with:

- their employer's policies;
- professional codes of conduct;
- safeguarding responsibilities;
- applicable legislation.

18. Certificates

Certificates of attendance or accreditation will normally be issued following successful completion of all course requirements and receipt of full payment.

Replacement certificates may incur an administration charge.

19. Complaints

If participants are dissatisfied with any aspect of the course, they should contact Exciting Education in writing within 28 days. Complaints will be investigated fairly in line with our complaints policy and responded to as promptly as possible. Our complaints form can be found on our website: <https://www.excitingeducation.co.uk/key-documentation>

20. Limitation of Liability

Nothing within these Terms excludes liability for death or personal injury caused by negligence or any liability that cannot legally be excluded.

To the fullest extent permitted by law, Exciting Education shall not be liable for any indirect, consequential or financial losses arising from participation in the course.

21. Changes to the Course

Exciting Education reserves the right to make reasonable changes to:

- course content;
- trainers;
- schedules;
- delivery methods,

provided that the overall learning outcomes remain substantially unchanged.

22. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

By booking a place on this course you agree to the following:

- I have read and understood these Terms and Conditions.
- I agree to comply with them.
- I understand the accreditation requirements.
- I understand that this course is educational and is not therapy or counselling.

Contact

Exciting Education Ltd

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Website: www.excitingeducation.co.uk